

Pyramid Analytics User Community Terms of Service

IMPORTANT: Use of the Pyramid Analytics User Community Site indicates you accept these terms as presented to you, without changes. Pyramid Analytics will accept no additions or deletions. At any point in time Pyramid Analytics may change, add, or remove any part of the Terms of Service or any part of the services and features provided at the Site. If it does so, Pyramid Analytics will update the Terms of Service here and may post such changes elsewhere on the site. If you do not accept these terms, do not use the Pyramid User Community Site.

If any future change is unacceptable to you, you must discontinue using the Site. Your continued use of the Site will always indicate your acceptance of these Terms of Service and any changes to it. If you do not accept these terms, do not use the Pyramid Analytics User Community Site.

PURPOSE

The Pyramid Analytics User Community is an open platform for Pyramid Analytics users, partners, and employees to network with each other, find information, share insights, and exchange ideas about their projects and business and technology needs.

Pyramid Analytics facilitates this peer-to-peer interaction in order to get feedback, increase customer success and satisfaction, and improve our product based on the requirements of markets and users.

CONDUCT

You agree not to (or allow anyone else to use your account to) post or transmit:

1. Content that is abusive, vulgar, obscene, hateful, fraudulent or that discloses private or personal matters concerning any person. This includes language, information, or images.
2. Content that is threatening, defamatory or abusive, either between forum members or directed towards a Pyramid Analytics employee or manager.
3. "Rants," "slams," or legal threats against Pyramid Analytics or another company or competitor.
4. Bigoted, hateful, or racially offensive comments.

5. Political or religious statements or commentary.
6. Off-topic comments not related to decision intelligence, analytics, or the Pyramid Analytics products.
7. Any material that you don't have the right to transmit under law (such as copyright, trade secret, or securities) or under contractual or fiduciary relationships (such as nondisclosure agreements).
8. Language that promotes illegal activity or discusses illegal activities with the intent to commit them. This includes any message that solicits or promotes the use of an illegal substance.
9. Advertising, promotional materials, or other forms of solicitation including chain letters, pyramid schemes, class action suits, or charitable appeals. This includes advertising links in signatures.
10. Any file or link to a file that contains viruses, corrupted files, "Trojan Horses," or any other malicious, contaminating or destructive features that may damage someone else's computer.
11. Duplicate posts, spam messages, or posts repeated excessively on one or more boards.
12. Messages designed to evade profanity or other filters.
13. Personal phone numbers or addresses (to protect privacy).
14. Personal email addresses, private information such as social security numbers, or other contact information that is not your own, including, but not limited to Pyramid Analytics employee's email addresses.
15. Hyperlinks that lead to sites that violate any of these Terms of Service or the Pyramid Analytics User Community Guidelines ([link to guidelines](#)).
16. Any message that impersonates another person or affiliation with an entity, including, but not limited to, Pyramid Analytics.
17. Intentionally violate any applicable law or regulation while accessing and using our site
18. Interfere in any way with the operations of the forum or with a fellow user's message box, including but not limited to mail or "post" bombing, news bombing, other flooding techniques, deliberate attempts to overload a system and broadcast attacks, or attempts to avoid messaging blocking.

19. Evading bans or suspensions or otherwise disregarding directions from the Pyramid Analytics community team. Pyramid Analytics moderators may at any time and without prior notice remove any posted message or thread, delete words that violate these Terms of Service from posted messages, and/or ban your account for violating the above reasonable provisions. Please remember that you are responsible for all statements made and acts that occur using your username and password.
20. Any content or post contrary to or in violation of the Pyramid Analytics User Community Guidelines ([link to guidelines](#)).
21. Any Pyramid Analytics confidential information or the confidential information of any customer, partner or other third-party.

If you recognize any violation of these Terms of Service, please notify us by contacting: community@pyramidanalytics.com

Your use of the Pyramid Analytics User Community Site is subject to these terms and conditions and our privacy policy ([link to privacy policy](#)). For information on Pyramid Analytics User's Website Legal Disclaimer ([link to legal disclaimer](#)).

COPYRIGHT INFRINGEMENT

If you believe that work belonging to you has been copied onto the Pyramid Analytics User Community Site without your permission, please notify us by sending a written notification of claimed infringement to:

By email community@pyramidanalytics.com.

USER PROFILE INFORMATION

We may, at our sole discretion, refuse to grant you, and you may not use, a screen name or email address that is already being used by someone else, that impersonates another person, that belongs to another person (without that person's prior consent), that violates the intellectual property or other rights of any person, that is vulgar or otherwise offensive, or that we reject for any other reason. You represent and warrant that all information provided in your profile is accurate, true, current, and complete. Pyramid Analytics may terminate your account if any of the information provided is found to be inaccurate, false, out of date, or incomplete.

MEMBER GENERATED CONTENT

The content found in the Pyramid Analytics User Community Site comes from a variety of sources, primarily from community members. Pyramid Analytics makes no claims, warranties, or representations as to the accuracy, completeness, or truth of any material

submitted or found on the Community Site. Pyramid Analytics is not liable for any website links posted on the Community Site; website links posted in the Community may link to sites not administered or under the control of Pyramid Analytics and users open such links at their own risk. Pyramid Analytics is not liable for any errors or delays in the content or transmission of postings on the site. Remember that you are responsible for your own decisions to act upon the information provided by community members. Pyramid Analytics makes no guaranty of the confidentiality or privacy of any communication or information transmitted on the site or any website linked to the site, or otherwise in connection with your use of the User Community Site and Pyramid Analytics will not be liable for the privacy of e-mail addresses, registration, and identification information, confidential or trade-secret information posted to the User Community Site. If you provide any ideas, suggestions, or recommendations on this site regarding Pyramid Analytics' products, technologies, or services ("Feedback"), Pyramid Analytics may use such Feedback and incorporate it in Pyramid Analytics' products, technologies, and services without paying royalties and without any other obligations or restrictions.

UNAUTHORIZED USE

If your user identification or password(s) is compromised, or if you become aware of any unauthorized use of your account or other breach of security, you are responsible for promptly notifying us. You can notify us by sending an email to community@pyramidanalytics.com.

AGE

You must be 18 years of age or older to access and use the Pyramid Analytics User Community Site.

MODIFICATIONS

Pyramid Analytics reserves the right to modify these Terms of Service at any time, effective upon posting of the modified Terms of Service on the forum.

DISCLAIMER OF WARRANTIES

The Pyramid Analytics User Community Site is provided on an "as is" basis without warranty of any kind, express or implied. You expressly agree that the use of the Pyramid Analytics User Community Site is at your sole risk. Pyramid Analytics does not warrant that the Pyramid Analytics User Community Site will be uninterrupted or error-free, nor does Pyramid Analytics make any warranty as to any results that may be obtained by use of the Pyramid Analytics User Community Site. Pyramid Analytics makes no other warranties, expressed or implied, including, but not limited to, any implied warranties of

merchantability or fitness for a particular purpose, in relation to the Pyramid Analytics User Community Site. Views expressed on the Pyramid Analytics User Community Site are not endorsed by Pyramid Analytics.

LIMITATION OF LIABILITY

Under no circumstances shall Pyramid Analytics be liable to you or any other person for any damages, including without limitation, direct, indirect, incidental, consequential, or punitive damages arising out of or relating to this agreement or the use of the Pyramid Analytics User Community Site. Your sole and exclusive remedy hereunder shall be for you to discontinue your use of the Pyramid Analytics User Community Site and terminate this agreement.

INDEMNIFICATION

You agree to indemnify, defend hold and Pyramid Analytics, its shareholders, directors, officers, employees and agents harmless from and against any action, cause, claim, damage, debt, demand or liability, including reasonable costs and attorney's fees, asserted by any person, arising out of or relating to: (a) this Agreement; (b) your use of the Pyramid Analytics User Community Site, including any data or work transmitted or received by you; and/or (c) any libelous, slanderous, indecent or other statement concerning any person made or republished by you.

GOVERNING LAW AND VENUE

These Terms of Service constitute a binding agreement. Failure to comply with these Terms of Service may result in account revocation and other legal actions. These Terms of Service, the Pyramid Analytics User Community Guidelines and related documents set forth herein constitute the entire agreement between you and Pyramid Analytics with regards to the Pyramid Analytics User Community Site supersede any prior agreements between you and Pyramid Analytics regarding its subject matter. The laws of England and Wales shall govern this Agreement and the relationship between you and Pyramid Analytics, without regard to conflict of law provisions. You and Pyramid Analytics agree to submit to the personal and exclusive jurisdiction in the courts located in London, England, for resolution of any dispute related to these Terms of Service.